

Board Meeting Minutes
Connect for Health Colorado
September 9, 2019
10:30 AM – 11:00 AM

Board Members Present: Claire Brockbank, Adela Flores-Brennan, Kate Harris (as proxy for Mike Conway), Annie Lee, Lorez Meinhold (joined at 10:45 am), Sharon O’Hara, Marc Reece (joined at 10:45 am), Mike Stahl and Dick Thompson.

Board Members Absent: Elisabeth Arenales and Kim Bimestefer

Staff Present: Brian Braun, Kelly Davies, Kelly Guthner, Ian McMahon, Kevin Patterson, Alan Schmitz, Lisa Sevier, Monica VanBuskirk and Ezra Watland

There were no guests attending the meeting in-person and the conference line was available for people to join by phone.

I. Call to Order

- Board Chair Adela Flores-Brennan, called the meeting to order at 10:33 am and welcomed those in attendance, both in-person and on the phone.
- Disclosure of conflicts of interest: None.

II. Procurements

Platform Modernization

Staff requested Board approval to proceed with contracting with selected preferred vendors to replace all existing Oracle components, as well as transitioning hosting from the current CGI managed data center to the cloud, as a part of the platform modernization effort. The total cost to complete this work is estimated to be \$4 MM.

Vendor selection will be based on an evaluation of the vendors capabilities and cost.

The Finance and Operations Committee recommended approval to proceed with contracting with selected preferred vendors, total cost is estimated at \$4 MM.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the recommendation to a vote. The recommendation was approved as follows:

Yes: Claire Brockbank, Adela Flores-Brennan, Annie Lee, Sharon O’Hara, Mike Stahl and Dick Thompson.

No: None

Abstain: None

Service Center

Staff requested Board approval to enter into a contract with Faneuil to provide service center operations and technology services. The services will include the staffing and management of service center operations in conjunction with Connect for Health Colorado's internal service center operations. This contract will also provide for the implementation and operation of service center technology that will be used by both Faneuil and Connect for Health Colorado staff.

Based on volume and service level assumptions provided by Connect for Health Colorado, Faneuil operating costs are proposed to not exceed \$18.4 million over 3 years under this contract.

The Finance and Operations Committee recommended approval to enter into a contract with Faneuil to provide service center operations and technology services.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the recommendation to a vote. The recommendation was approved as follows:

Yes: Claire Brockbank, Adela Flores-Brennan, Annie Lee, Lorez Meinhold, Sharon O'Hara, Marc Reece, Mike Stahl and Dick Thompson.

No: None

Abstain: None

Meeting adjourned at 10:51 am.

Respectfully submitted,

Claire Brockbank
Secretary

Next Meeting

October 14, 2019 from 12:00 pm – 3:00 pm